



Cultivating a lifelong passion for music, inspiring creativity, and empowering musicians of all ages.



www.cadenzamusicalcollective.com



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Policies Agreement

1. Attendance & Cancellation Policy

Regular attendance is essential for consistent progress. Students are expected to attend all scheduled lessons unless there is an emergency or illness. There is no tuition deduction or reimbursement of missed lessons as they are considered “given lessons”. Tuition is also not transferable from month to month.

- If you must cancel a lesson, please notify the teacher at least 24 hours in advance.
- In person make-up lessons are not guaranteed but may be offered at the teacher’s discretion, depending on availability. A maximum of two in person make-up lesson per session will be offered, as openings become available.
- No-shows or same-day cancellations will be charged in full and are not eligible for rescheduling.
- If the teacher needs to cancel a lesson, a make-up lesson or credit will be offered.
- Don’t miss a lesson, schedule a ZOOM class instead on your assigned time slot.

2. Full Withdrawal from lessons

- If decided to terminate lessons before the end of the session will result in a \$50 charge plus any prepaid balance. A month in advance notice is required.
- Tuition is non-refundable for the month in which the notice is given. Any future payments beyond that month will be canceled.

Code of Conduct

Cadenza Music Collective is committed to creating a welcoming, respectful, and inclusive environment. Students and families are expected to:

- Show respect to teachers, staff, and fellow students.
- Arrive on time and be prepared for lessons.
- Follow instructions and remain focused during lesson time.
- Treat instruments and school property with care.
- Maintain open and respectful communication with teachers and staff.
- No food or gum is allowed in the studio, except for water.
- Socks must be always worn. No wet socks please!

Inappropriate behavior may result in warnings, suspension, or dismissal from the program without refund.

Waiver and Release of Liability

Student Name: _____
As the student or parent/legal guardian of the student named above, I understand and acknowledge the following:

1. *Assumption of Risk* I acknowledge that participation in music lessons and related activities (including in-person lessons, recitals, workshops, and group classes) carries certain inherent risks, including but not limited to personal injury, property damage, and exposure to communicable illnesses. I voluntarily assume all risks related to my/my child's participation in any activity offered by Cadenza Music Collective. Initials _____.

2. *Release of Liability.* I hereby release, discharge, and hold harmless Cadenza Music Collective, its directors, teachers, contractors, and affiliates from any and all claims, liabilities, or demands arising from any personal injury, illness, loss, death or damage to personal property incurred during lessons or events, whether on school premises, at a student's home, online, or at any off-site performance venue. Initials _____ Date _____.

3. *Medical Authorization.* In the event of a medical emergency and if I cannot be reached, I authorize Cadenza Music Collective to secure medical treatment for my child/me as deemed necessary. I understand I am financially responsible for any medical care expenses incurred. Initials _____.

4. *Online Lessons.* I understand that if my child or I participate in lessons via online platforms (such as Zoom), I am responsible for ensuring a safe, quiet, and appropriate learning environment at home. I acknowledge that technical issues may arise and that the school is not responsible for internet disruptions or device malfunctions during online sessions. Initials _____.

5. *Communication.* I understand that Cadenza Music Collective is a licensed and insured business committed to providing a safe and supportive learning environment. If I observe any unsafe conduct or hazardous conditions, I agree to report them promptly to the owner of the studio, an instructor or a staff member as soon as possible, in the interest of maintaining a safe space for all students, families, and staff. Initials _____.

Media Consent

We occasionally take photos and short videos during lessons, recitals, and events to highlight student achievements and promote our school. Please indicate your preference below:

Yes, I give permission for Cadenza Music Collective to use images or videos of the student on social media, website, and promotional materials.

No, I do not give permission to use any photos or videos of the student.

Acknowledgment and Agreement

I have read, understood, and agree to the terms and conditions stated in this document, including Policies Agreement, Attendance & Cancellation Policy, Code of Conduct, Media Consent, Waiver and Release of Liability. I understand that these policies are in place to ensure a productive, respectful, and positive learning environment for all students and instructors at Cadenza Music Collective.

Student Name: _____
Parent/Guardian Name (if student is a minor): _____

Signature: _____ Date: _____